

# Greenfield Bridge: complete IT platform transformation

Capitalizing on the opportunity of a regulatory mandate to make a wise investment in bank's future success



## Project challenges and goals

The bank could not demonstrate to their regulators that key business processes, like payments, could be recovered in a timely way (or at all) if faced with material disruption to facilities.

Individual application 'fail over' could not be performed. In the event of a major disruption, all applications would have to be recovered to a 'cold standby' facility which had not been tested and, as a result, was a major risk.

The client's IT platform was housed in several aging data centers which were not fit for purpose.

Control standards and policies were out of date and not appropriate for modern styles of IT delivery. This made it a major challenge to bring on board externally provided services.

Cycle times for new services and updates to existing services could be measured in months at best and consequently were not appropriate to meet the needs of modern banking requirements.



## The Solution

The bank was faced with a significant investment, mandated by its regulators, to improve the resilience of its core processes and supporting systems.

Whilst addressing the regulators' needs, the bank, with the assistance of Virtual Clarity, saw the opportunity to exploit new technology and external service provision to improve the quality of IT delivery.

Virtual Clarity led the program to implement a new:

- style of service provision (external so addressing the data center challenges)
- application hosting platform
- approach to IT leveraging externally managed services and internal improvements

The program has delivered a new platform which currently delivers 350 of the bank's highest priority applications. A new operating model was designed and implemented to enable the client to support the above.



## Results

The 'Greenfield Bridge' program delivered a new platform and a new operating model for the bank within six months of project initiation.

As a result, delivery cycles were accelerated 50-fold (to less than a day for defined services), enabling the bank to confidently recover individual IT applications without wider disruption within hours.

The program helped the bank migrate to the new platform and enabled them to meet the requirements of their regulators.

## CASE STUDY

*Encouraging, well thought out, long overdue."*

**Bank's Lead Regulator, on reviewing the IT plan**

## CUSTOMER OVERVIEW

Our client is one of the leading consumer and small business banking organizations in the United States, with over 2800 branches and close to 55,000 employees.

Virtual Clarity executed this project on behalf of the bank's Chief Technology Officer and the EVP of Strategic Services, working closely with business and IT staff across the enterprise.

For more info about Virtual Clarity products and services visit [www.virtualclarity.com](http://www.virtualclarity.com) Email [info@virtualclarity.com](mailto:info@virtualclarity.com)