

Network Modernization Assessment

Project challenges and goals

- Several high-profile incidents have spawned an extensive and aggressive improvement program containing six streams
- We were asked to accelerate Network Modernization (Architecture, Ops Model) to meet availability, performance and increasing business volumes.
- From initial contact to completion: one week SOW, two weeks to assemble team and six weeks to complete engagement

The Solution

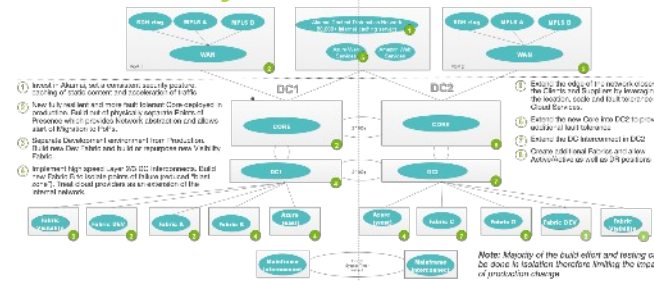
- Three weeks of intense Clear Foundation **interviews** and updates (29 altogether)
- In depth architectural **review** of the network
- **Deep dive** of 18 months of Network Major Incidents and Changes
- Early Architectural **recommendations** week 3, 4 and 5
- Project **planning** Now, Short, Medium and Long term

Results

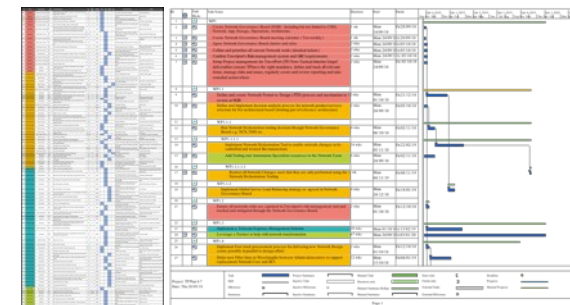
- **52-page deep dive report**
- **Actionable Project Plan** (Spreadsheet with outcomes and lead KPIs plus an MPP)
- **Exec Slides** with paint by numbers
- **Happy Client** and more work secured into 2019

“Our company is very good at driving the car until every light is lit up on the dashboard and still saying everything is fine. ”This has been the best consulting engagement I can remember” – Head of Networks

Paint by Numbers



The Plan



CUSTOMER OVERVIEW

Our customer is a leading Travel Commerce Platform providing distribution, technology, payment and other solutions for the \$8 trillion global travel and tourism industry. They have a broad geographic reach with a presence in over 170 countries, 3,400 full time employees and 1,100 employees in majority-owned subsidiaries.

For more info about Virtual Clarity products and services visit www.virtualclarity.com Email info@virtualclarity.com