

# Case study: Creating a roadmap to accelerate growth

Leading food retail group in US, Europe & Indonesia

## Goals & challenges

E-commerce business with >100% increase in demand for services in under three months

Goal to improve stability, resilience & performance of IT operating model & system architecture

Challenges with lack of investment & pressure on legacy IT systems & outages, partially resolved with emergency on-prem investment as well as major change being executed simultaneously

## What we did

Advisory consultancy on organizational design, operational & cloud migration strategy

10-week ClearFoundation engagement looking at:

- IT organization
- High-level review of current & future IT architecture including public cloud
- Providing next steps action plan

## Results

Delivered insight into tactical & strategic issues, as well as fact-based recommendations & roadmap to accelerate:

- 'Future state' cloud operating model
- High availability cloud architecture
- SecDevOps acceleration
- Transformation execution
- IT organizational design
- Hosting Objectives & Key Results (OKR) analysis
- IT process transformation

*“Hits all the right targets, I don't know how it could be better” – Client*